An intensive, interactive 20-hour training program for faculty, staff and administrators who desire to serve as conflict coaches and mediators at West Virginia University.

Oglebay Resort and Conference Center
Wheeling, West Virginia
February 24-26, 2016

Sponsored by
WVU Academic Affairs
Office of the Provost
Conflict that is left unaddressed or unmanaged is costly and destructive. At best, relationships are damaged and inefficiencies abound. At par, a grievance develops, and the impact ripples far beyond the parties themselves. At worst, egocentric behavior creates long-term tensions. Conflict coaching and mediation is emerging as an efficient and effective conflict management tool. It is especially appropriate for people who can expect (for professional reasons) to continue in their relationship long after their dispute has been resolved. West Virginia University is using mediation to help resolve difficult issues. This training will equip coaches and mediators to serve the University family as initiatives are further developed.

TRAINING PROGRAM
Conflict Coaching and Mediation is an informal, collaborative conflict resolution process. Conflict coaches and mediators assist by facilitating communication, clarifying issues and interests and fostering joint problem-solving — encouraging and assisting the parties to reach their own, mutually acceptable resolution.

Seating for this training is limited: Those interested should submit their application to Ann Claycomb in the Provost’s Office at their earliest opportunity (ann.claycomb@mail.wvu.edu). Participants must be nominated by their unit leader.

The tuition, lodging, food and travel for this training are underwritten by the University. In exchange, participants agree to serve as conflict coaches and mediators throughout the University as need arises and as their work schedules permit.

This will be a stimulating workshop. Participants will develop coaching and mediation skills through several hours of interactive, small-group instruction and exercises. The program is an intense two-and-a-half days of instruction and practice including:

- Overview of Conflict Coaching and Mediation
- Conflict Resolution Skill Development
- Demonstration and Critiqued Role Play
- Practice, Professionalism and Ethics (workshop ends at approximately 1:30 p.m. on Friday)

For additional information, please contact Professor Patrick at 304-293-2871, P. O. Box 6130, or tom.patrick@mail.wvu.edu.

NOMINATION — WVU Conflict Coaching and Mediation Training
I hereby nominate the referenced individual from my unit for the Conflict Coaching and Mediation Training to be held at Oglebay Resort and Conference Center, February 24-26, 2016. In nominating this individual, I commit to covering half the expenses associated with the training, not to exceed $250.00.

*Name

Address

Phone (work)

(mobile)

email

*Print your name as you prefer for your name tag.

Supervisor

Department

Signature

Date

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